



# LA:RISE Participant Process Explained

01

## In-take



Referring LA:Rise agency provides client with RLC phone number

[In-take Form](#)



### WHY

The in-take form RLC ~~is still~~ ~~was~~ previously used was causing too many problems, so case managers can now just give participant RLC's phone #.

[If form is a problem, just give participant RLC's phone #.](#)

[Return In-take Form](#)

<https://www.courtforms.com/forms/00pW103-014wam132>

02

## Phone Consultation



Client calls Restoration Law Center on Monday (1 - 6pm) (213) 835-0730



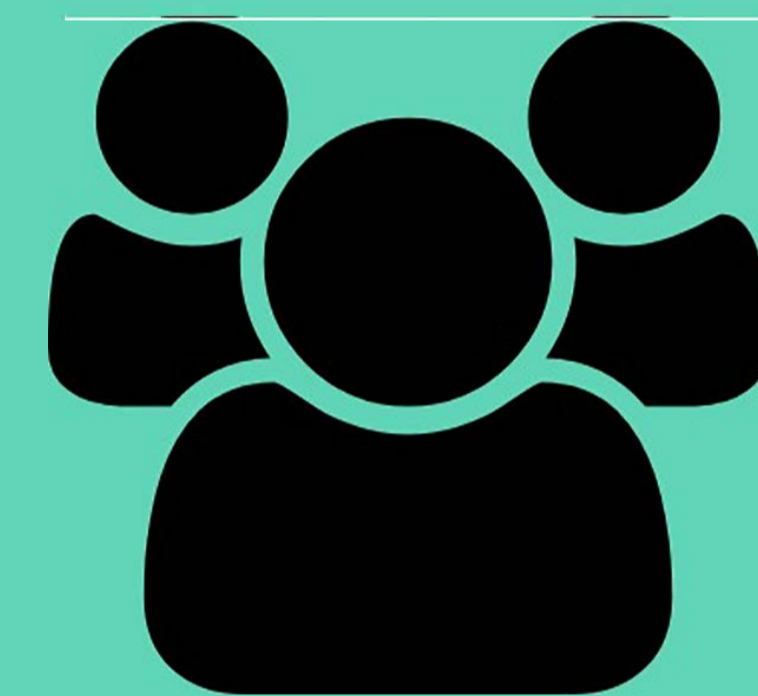
### WHY

RLC takes calls on Monday afternoons (1-6pm) to increase the effective use of time.

Reserving a window of time for calls allows more time for court, research, investigation, etc.

03

## FREE In Person Meeting with Lawyer



Client meets with lawyer at PSP Agency (FREE)



### WHY

RLC will meet with people who schedule meetings.

Scheduling helps increase safety, minimize stress, avoid lines, increases confidentiality.

If no meetings are scheduled, the lawyer may leave the location to work on cases at the office or in court.

04

## Resolve



Issue is resolved by: client retaining RLC or RLC referring client to appropriate lawyer



### WHY

RLC gives clients 3 resolution paths:

Self-help (Lots of time)

Pro Bono (Free)

Low Bono (\$5/hour - \$100/hour)

Because people budget money and time in different ways.

