Skill Up Los Angeles Program - Reverse Referral Model

V2 9/26/2024

Customer enters a SULA Provider location

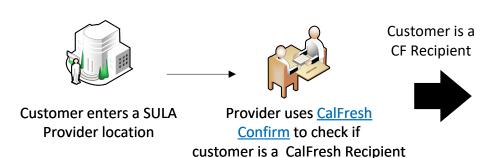Provider uses CalFresh Confirm to check if customer is a CalFresh Recipient

Customer is a CF Recipient
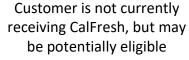
Skill Up Los Angeles (SULA) Program

Customer Is enrolled into the Skill Up Program. Sample SULA intake forms available on REDF workshop

Customer participates in the SULA program by completing assigned Components

Customer is not currently receiving CalFresh, but may be potentially eligible

Reverse Referral Process

SULA Provider encourages customer to apply for CalFresh[1]

Customer submits CalFresh application as per DPSS website

SULA Provider checks CalFresh Confirm for 2 consecutive months to check if customer's application has been processed and approved[2]

SULA Provider confirms customer's CalFresh application has been approved

Notes:
[1] Should the customer decline to apply for CalFresh, the SULA provider may still enroll them in their Non-SULA programs
[2] Should the customer's CalFresh application be denied, the customer may continue to receive non-SULA services